

FIG. 1A

2/14

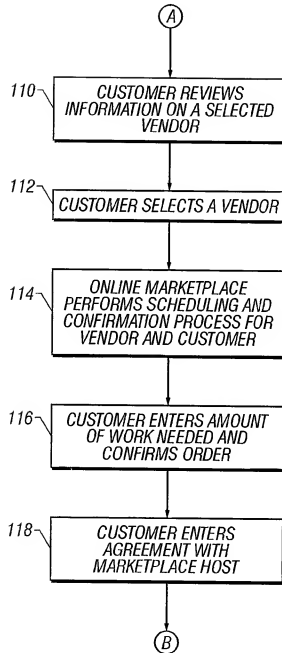


FIG. 1B

3/14

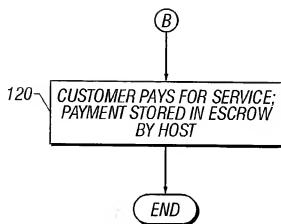


FIG. 1C

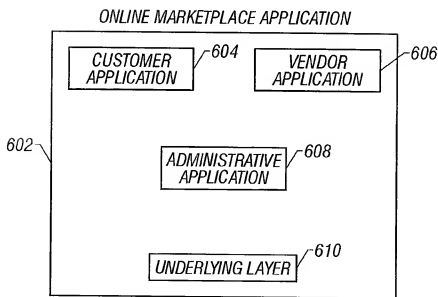


FIG. 6

U-Haul eMove: Moving information - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print

Address: mz/move.uhaul.com/vr/quote/orig/index?destination.asp?sessionID=B8F0533-6574-C073-4411-9F34225D-3D26&typemove=oneway

Links: Search America on Alert My Yahoo! Yahoo! Mail

U-Haul eMove

Online Rates & Reservations

Quote

1. Moving information
2. Choose your equipment
3. Equipment rates

Reserve

4. Moving supplies
5. Choose a pickup location
6. Payment info
7. Confirmation

Get a new rate quote

Moving information

For multiple destination moves, please call 1-800-GO-UHAUL

Moving from

State/province:

City:

or

ZIP code:

Moving to

State/province:

City:

or

ZIP code:

Schedule

When do you want to pick up the equipment?

October 3 2001

Moving Tip!
Save time and money by renting your equipment on off-peak days, from Sunday to Thursday.

Done

Start Internet

FAUSER.DOC - Micr... Microsoft PowerPoint ...

2:55 PM

FIG. 2A

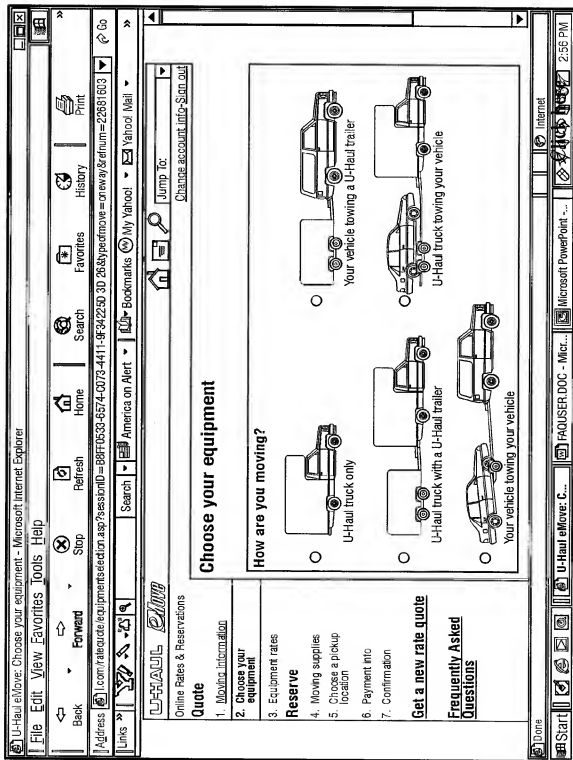


FIG. 2B

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U-Haul eMove: Equipment rates - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print




Address equote/atequote.asp?sessionID=88FF0533-5574-42073-4411-9F34225D3D28&typeofmove=one-way&refnum=22851603&equipment=truck Go

Links Search America on Alert Bookmarks My Yahoo! Yahoo! Mail

Reference # 22661603 Moving date: 10/03/2001

This quote includes 3 days of use and 507 miles free. Damage waiver protection can be added at the time of pickup.

Choose your truck:

	26' truck 4+ bedrooms Capacity: 1538 cu. ft. Inside dimensions: 22'3" x 7'7" x 8'5" (LxWxH) more info...	\$175.00
	24' truck 3-4 bedrooms Capacity: 1401 cu. ft. Inside dimensions: 20'10" x 7'6" x 8'1" (LxWxH) more info...	\$153.00
	17' truck 2-3 bedrooms Capacity: 849 cu. ft. Inside dimensions: 14'1" x 7'7" x 7'2" (LxWxH) more info...	

Reserve

- Choose your equipment
- Equipment rates
- Reserve
- Moving supplies
- Choose a pickup location
- Payment info
- Confirmation

Get a new rate quote

Where is the rest of the equipment?
 The pickup truck and the cargo van are only available for local moves. Some trucks and trailers are also available in Canada. For more info please call 1-800-80-UHAUL

Frequently Asked Questions

Start U-Haul eMove: E... FAUSER.DOC - Micr... Microsoft PowerPoint ... Internet 2:57 PM

FIG. 2C

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U-Haul eMove: Moving supplies - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print

Address: gp?asid=85F0533-6374-0073-4411-9F3425D-3D-28&typeofmove=oneway&ehum=22881603&equipmode=truck&selected-truck=JH

Links: Search America on Alert Bookmarks My Yahoo! Yahoo! Mail

Online Rates & Reservations

Quote

1. [Moving Information](#)
2. [Choose your equipment](#)
3. [Equipment rates](#)

Reserve

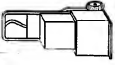
4. [Moving supplies](#)
5. [Choose a pickup location](#)
6. [Payment info](#)
7. [Confirmation](#)

Get a new rate quote

Moving Tip!
Based on your equipment choice and our moving experience, we have recommended moving supplies to make your move easier.

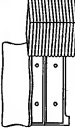
Moving supplies

We suggest these tools to help make your move easier:



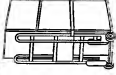
Utility Dolly
Your best choice for moving stoves, dryers, boxes, and dressers.
[Find out more...](#)

Quantity: @ \$7.00



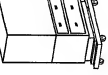
Furniture Pads
Protection that pays for itself.
[Find out more...](#)

Quantity: @ \$10.00/dozen



Appliance Dolly
Tall enough to provide the leverage needed to easily move refrigerators, freezers, and washers.
[Find out more...](#)

Quantity: @ \$10.00



Furniture Dolly
Perfect for moving large dressers, wall units, piano/organs, freezers, and more.
[Find out more...](#)

Quantity: @ \$10.00

[Continue](#)

Done Start Internet Microsoft Power Point ... FAQUISER.DOC - Micr... U-Haul eMove: M...

FIG. 2D

8/14

U-Haul eMove: You have a confirmed reservation - Microsoft Internet Explorer

Links: Welcome Home Search Favorites History View Print Discards

Back Forward Stop Refresh Home Search Favorites History View Print Discards

Address: <https://www.uhaul.com/reserve/summary.asp?sessionID=B8FT0533-6574-C073-4411-9F3425250-3D-26&email=21972429>

Jump to: Change account info Sign out

After CONFIRMED eMOVE reservations

You have a confirmed reservation

Print this page as a record of your reservation.

Your credit card has been charged the rental deposit of \$80.00.
 - If you need to cancel, please call us at 1-800-451-7000.
 - If you need to pay the balance of your rental with a credit card, please bring your card in at the time you pick up your equipment.

Reference #21972429

Moving information

From LOS ANGELES, CA to PHOENIX EAST, AZ
 Pickup date 07/17/2001

Pickup location:
 1538 S. ASPEN AVE ST
 (213) 746-5810

Trucks include 3 days of use and 485 miles free. Towing items include 3 days of use and unlimited mileage. Damage waiver protection can be added at the time of pickup.

Equipment

10' Truck (includes 3 days of use and 485 miles free, additional miles \$.40)	\$553.00
Utility poles	\$7.00
100000 furniture pads	\$10.00
Balance due at pickup (not including tax)	\$370.00

Quick Survey: We would like to hear how we did on your move experience.

More info: View all of our services and rates

Done

NEED HELP LOADING & UNLOADING? click here

U-Haul eMove: You have a confirmed reservation - Microsoft Internet Explorer

Links: Welcome Home Search Favorites History View Print Discards

Back Forward Stop Refresh Home Search Favorites History View Print Discards

Address: <https://www.uhaul.com/reserve/summary.asp?sessionID=B8FT0533-6574-C073-4411-9F3425250-3D-26&email=21972429>

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Utility poles	\$7.00
100000 furniture pads	\$10.00
Balance due at pickup (not including tax)	\$370.00

Quick Survey: We would like to hear how we did on your move experience.

More info: View all of our services and rates


Done

NEED HELP LOADING & UNLOADING? click here

FIG. 2E

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make your move on eMove

Step 1: Pick location & types of help you will need

You have booked your U-Haul equipment to

Move From Los Angeles, CA **To** Phoenix, AZ

Your Pickup date is: August 8, 2001 **Your approximate arrival date is:** August 10, 2001

Check help you need in "City 1"?

☐ Loading/Unloading
☐ Packing/Unpacking
☐ Carpet Cleaning
☐ House Cleaning
☐ Yard Work
☐ Painting
☐ Assembly/disassembly
☐ Other (please specify)

306

Check help you need in "City 2"?

☐ Loading/Unloading
☐ Packing/Unpacking
☐ Carpet Cleaning
☐ House Cleaning
☐ Yard Work
☐ Painting
☐ Assembly/disassembly
☐ Other (please specify)

304

302

FIG. 3A



make your move on eMove

Step 2: Review Moving Helpers in each city

Scheduled Pickup Time:

Aug 8, 2001; 8:00 AM
U-Haul Beverly Hills
2621, E. Indian School
Beverly Hills, CA-
90210

Scheduled Drop Off:

U-Haul Hayden Road
Scottsdale Road
Phoenix, AZ-85281

Size of Truck:

14 Footer

Towing: None

Moving Helpers in

Los Angeles, CA

308

1. John's Labor ✓ID * [Review](#)
↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
2. Sam's Moving Help *** [Review](#)
↗ Yard Cleanup ↗ Housecleaning ↗ Carpets
3. Starving Strini ✓ID ** [Review](#)
↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
↗ Yard Cleanup ↗ Housecleaning ↗ Assembly

Moving Helpers in

Phoenix, AZ

1. JT Labor Express ✓ID * [Review](#)
↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
2. Don's Moving Help ✓ID *** [Review](#)
↗ Yard Cleanup ↗ Housecleaning ↗ Carpets
3. Starving Vaughn ✓ID *** [Review](#)
↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
↗ Yard Cleanup ↗ Housecleaning ↗ Assembly

✓ID - What does this mean?

✓ID means that the person has been verified for their identity. We want to ensure that our customers have access to safe & reliable helpers. And that is why we require all our moving helpers to verify their id.

FIG. 3B

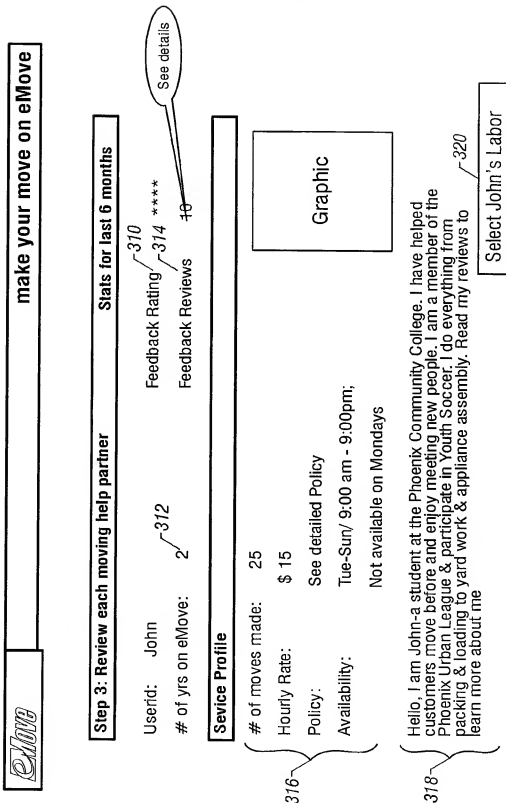


FIG. 3C



make your move on eMove

Step 4: Schedule & Confirmation Process

Scheduled Pickup Time:

Aug 8, 2001: 8:00 AM
U-Haul Beverly Hills
2821, E. Indian School
Beverly Hills, CA -
90210

Scheduled Drop Off:

U-Haul Hayden Road
Scottsdale Road
Phoenix, AZ-85281

Size of Truck:

14 Footer

Towing: None

Cancellation Policy: See Cancellation

Policy

Schedule:

August 2001						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Wednesday August 8, 2001

8:00	
9:00	
10:00	
11:00	
12:00	
1:00	
2:00	
3:00	
4:00	
5:00	
6:00	

Time Estimator:

Based on our estimates of moving times, we estimate you will need about **8 hours** to accomplish what you've outlined in your request.

Click here to find out more about moving help estimator tools..

You indicated that you need the following help:

↗ Loading & Unloading ↗ Carpet Cleaning

Please tell us how many hours of labor you wish to purchase? _____ hrs

How many "moving help partners" will you need? _____

CONFIRM

FIG. 3D



make your move on eMove

Step 5: Payment Screen

Scheduled Pickup Time:

Aug 8, 2001; 8:00 AM

U-Haul Beverly Hills
2621, E Indian School
Beverly Hills, CA-
90210

Scheduled Drop Off:

U-Haul Hayden Road
Scottsdale Road
Phoenix, AZ-85281

Size of Truck:

14 Footer

Towing: None

Thank you for choosing John's Labor. Please verify all information.

Number of Hours Purchased: 8

Type of Moving Help Requested:

↗ Loading & Unloading ↗ Carpet Cleaning

Total Estimated Cost: **\$120** } 328

Please enter your Credit Card Information & Expiration Date

Please enter a mobile/pager you can be reached at: _____ ?

Here is your confirmation number: S V 8 3 4 T R } 330

Keep this confirmation code very carefully. Giving this number over to the vendor will allow the vendor to be able to charge your credit card for the above amount. Please note that these funds will be held in escrow until the services are rendered satisfactorily. Any questions, send email to customerservice@uhaul.com

Please do visit us back and fill out the customer review section. IT is very important that you review your moving help partner. Your feedback allows us to establish a quality service for your moving customers.

Click here to Complete Purchase

FIG. 4

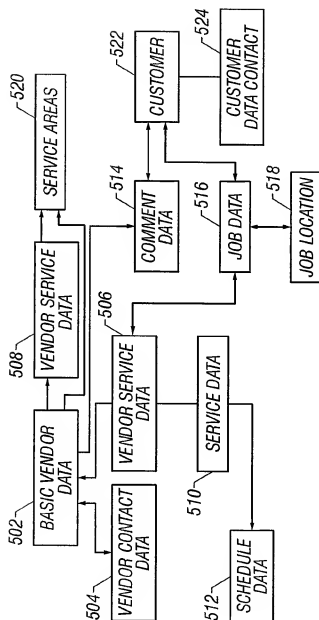


FIG. 5